



Troika is here to support you, our homeowners, guests, trade partners and team. Your health and safety is our number one priority.

In response to the growing concerns surrounding the evolving COVID-19 (Coronavirus) pandemic, we want to assure you that we are taking great care and attention to all advisories and guidance set out by the Federal and Provincial authorities, as we continue modified business operations across Western Canada.

We will continue to serve you, our valued clients, and have taken proactive steps at all Sales Centers by moving to “by appointment only” so that we can maintain our valued Customer Journey and therefore ensure a private, safe and positive experience.

For the short term, we will be greeting all homeowners, guests, trade partners and our team with a big smile as we welcome you. All of our locations will have hand sanitizer available and we will be regularly wiping down high traffic surfaces with disinfectant.

We are all being challenged during this unprecedented time and remain committed to ensuring that business keeps a forward momentum. We are confident that our Federal and Provincial governments are implementing initiatives for all our health and safety during the coming weeks.

As we take these added precautions, we will monitor on a daily basis the recommendations as communicated by the Federal and Provincial health authorities. We will continue to provide ongoing updates and evaluate when we can revert back to normal operating model.

While we encourage you to practice social distancing as much as possible, please stay connected, stay healthy and stay informed. You can visit the [WHO](#) and [Government of Canada](#) websites and stay up to date.

Thank you and we look forward to welcoming you very soon.

With all our love,

A handwritten signature in black ink, appearing to read "Renee", written in a cursive style.

Renee Merrifield

The Troika logo, consisting of a stylized icon and the word "TROIKA" in bold, black, sans-serif font.

CEO | TROIKA MANAGEMENT CORP.